

**Donatella Rosaria Bassanello**  
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**Education:**

Bachelor's degree in Nursing, Università degli Studi di Milano Bicocca, Dec2009

Master's degree in Nursing and Midwifery Sciences, Università degli Studi di Milano Bicocca, 2023

Master in 'Clinic research in sanitary field', Università Pegaso, Oct 2021

Master in "Hospital Risk Management", Politecnico di Milano, Nov 2013

Master in "Management for coordination functions in the area of health professions, Università Pegaso, Mar 2011

Advanced Training Course "Profession of health promotion counselor" Università Pegaso, Apr 2013

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**Training and professional courses:**

Auditor/Lead Auditor I, II, III part for **UNI PdR 125:2022** "The UNI practice on gender equality", RINA Service SPA, Dec 2022

Auditor/Lead Auditor I, II, III part for **UNI EN ISO 13485:2016** ongoing

Auditor/Lead Auditor I, II, III part for **UNI EN ISO 30415** "Diversity & Inclusion", RINA Service SPA, Dec 2022

Auditor/Lead Auditor I, II, III part for **UNI EN ISO 45001:2018**, Agenzia formativa We learn, May 2022

Auditor/Lead Auditor I, II, III part for **UNI EN ISO 9001:2015**, Agenzia formativa We learn, Dec 2020

Auditor/Lead Auditor I, II, III part for **UNI EN ISO 14001:2015**, Agenzia formativa We learn, Dec 2020

Auditing techniques for **UNI EN ISO 19011:2018** and **UNI CEI EN ISO IEC 17021-1:2015**, Agenzia formativa We learn, Dec 2020

Training course in "**HACCP Third Level** owners and managers of the food industry", SA Sicurezza SrL, Jul 2021

## Professional Experience:

- **Freelance Auditor/Lead Auditor** **Nov 2021 ongoing**

ISO9001noproblem,  
Milan, Italy

Job description: owner sole proprietorship "ISO9001noproblem". Freelance Lead Auditor ISO 9001:2015, 14001:2015, 45001:2018, 22301:2019, PdR 125/2022 and 3415/2021. Quality manager/ specialist and business consultancy, certification collaborations. Auditor/Lead Auditor III part in particular IAF 37 and 38. Company consultancy for achieving/maintaining certifications. IAF main experience 38,37,35.

- **Lecturer and Scientific Director** **Nov 2021 ongoing**

Università Pegaso,  
Naples, Italy

Job description: Scientific Director of the Master in "Risk Management" ad creator and Scientific Director of the Master "Clinical Governance and Quality Management Systems in Healthcare". Scientific Director and creator of the Advanced Training Course in "The sterilization process of reusable medical devices in the healthcare field". Lecturer in health Masters (Family and Community Nursing, Risk Management, Clinical Research, Training and Tutoring, Legal and Forensic Nursing, Coordination, Critical Area, ...). Didactic tutor, speaker and member of the Scientific Committee from same training courses, thesis supervisor.

- **Lecturer** **2021 ongoing**  
Formapro, Milan, Italy

Job description: Lecturer at courses for Social Health Operators.

- **Quality and Risk Management Nurse Expert Complex Structure Control and Accessibility** **2021**  
Control Agency of the Lombardy Social Health System, Milan, Italy

Job description: Controls and checks on networks and paths, in particular reporting of ATS activities relating to primary care and mental health and support for the report to the Council on the subject; collaboration in the drafting of the Performance Plan through the collection of documentation and the identification of performance objectives; active collaboration in the monitoring survey required by Law 15/2020; collaboration in the analysis of waiting times extracted from the 28/SAN flow. Collaboration in the evolution of the "Patient experience" project together with support for the research of scientific literature for the identification of new tools. Drafting of the performance indicators panel of the Structure and collaboration in the analysis of business continuity.

- **Company Quality Manager and Risk Manager Assistance**

**2014-2022**

ASST Nord Milano, Milan, Italy

Job description: Active and autonomous management in the processes of the Health and Document Quality Management System, audit for ISO 9001:2008 and ISO 9001:2015 certification, independent consultancy to the structures for ISO 9001:2015 and 14001:2015, participation in regional tables for quality and risk management, management of the compilation of internal and external reports, drafting and revision of corporate documentation, risk analysis and independent use of risk assessment tools (RCA, audit, HFMEA, HFMECA, SWR, SWA...), PIMO management PRIMO and PNE. From October 2016 to March 2017 COMPANY REPRESENTATIVE FOR QUALITY, SAFETY ACTING FACILITY DIRECTOR.

- **Acting Nurse Nursing Coordinator**

**2010-2014**

Istituti Clinici di Perfezionamento, Milan, Italy

Job description: Acting Nurse to the Nursing Coordinator. Coordination and management of the General Surgery Operating Unit in place of and/or in collaboration with the role nursing coordinator. Workers' Safety Representative

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**Language skills:**

Mother tongue: Italian

Other languages: English (intermediate level)

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### **Soft skills:**

I strongly believe in the importance of the Quality Management System and in Risk Assessment actions and activities. I am able to interact professionally with all organizational levels and would like to find a team to work together towards a common goal.

I can handle multiple and different tasks and evaluate unexpected situations, I like and am able to use problem solving methodology.

I am excited to be able to learn new areas and try new experiences.

I like to undertake new work and training experiences and I am able to learn quickly.

I am available for transfers.

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### **Digital skills:**

Operating system Windows / Microsoft Office / Outlook / Browser Internet (Internet Explorer Google Chrome Mozilla Firefox etc) / MediData Rave / Syne-clin / Redcap / Endpoint / Almac / /myClinPhone/ Biomedical System / MediData /

*I hereby consent to the processing of the data I provided in this CV. I declare my agreement with the data protection regulations in the data privacy statement*

